



DIRECCIÓN GENERAL
DE PROTECCIÓN CIVIL
Y EMERGENCIAS

CENEM

NATIONAL CENTRE FOR EMERGENCIES



THE HEART OF THE STATE'S EMERGENCY RESPONSE CENTRE



The CENEM is at the core of the National Civil Protection System and serves the country with the ultimate goal of improving citizens' safety day by day.

The National Centre for Emergencies (CENEM) is the cornerstone of resource coordination and ensures a quick response from the State when major events occur.

It handles more than 1,000 important situations per year and focuses its work on the types of emergencies that may affect people or their possessions, such as floods, fires, earthquakes, and volcano eruptions as well as chemical accidents in industrial areas or the transport of hazardous materials.

In addition, CENEM is responsible for mobilising the Military Emergency Unit and maintains constant contact with the European Union Civil Protection Mechanism in order to coordinate international resources and materials.

In order to perform its duties, it receives support from a number of services, including a state-of-the-art satellite system provided by the European Union's Copernicus programme, which contributes high-resolution map imagery during any emergency.

The centre operates around the clock—24 hours a day, 365 days a year—with an outstanding team of professionals at the helm who perform their duties following more than 200 technical instructions and operational protocols certified by AENOR.

NATIONAL ALERT AND INFORMATION NETWORK MANAGEMENT

• **National Alert Network (RAN):** A warning system used to inform the competent Civil Protection authorities during an emergency.

• **Radioactivity Alert Network (RAR):** Constantly monitors more than 800 measuring points distributed throughout national territory.

• **National Civil Protection Information Network (RENAIN):** Contributes to anticipating risks and providing an efficient response to any emergency situation.

• **The National Interconnection Plan:** Ensures coordination between essential organizations within the National Civil Protection System. Including:

Emergency Services (known as 112, the national emergency number) in all Autonomous Communities

- **The National Meteorological Agency**

- **The Directorate General of Traffic**

- **The Military Emergency Unit**

- **The Spanish National Geographic Institute**

- **The Department of National Security**

- **The Nuclear Safety Council**

30th ANIVERSARY CENEM



GOBIERNO
DE ESPAÑA

MINISTERIO
DEL INTERIOR



DIRECCIÓN GENERAL
DE PROTECCIÓN CIVIL
Y EMERGENCIAS